MAX REITER
she/they

Mesa, Arizona | (480) 721-6292
max@maxreiter.dev | https://maxreiter.dev

ABOUT

No matter the time, location, or tools at hand, Max can always be found diligently working towards her goals. With 6 years and counting in the professional space, Max has quickly picked up the necessary skills to troubleshoot technical issues, provide solutions without disrupting a customer's workflow, and move with the waves of a bustling work culture. Outside of work, Max can be found working within the open-source community, where she has been active for over 7 years. Over time, she has amassed a library of knowledge, ranging from the ins and outs of containerization software such as Docker, to implementing custom OAuth2 flows in web applications, to curating datasets and fine-tuning large language models.

EXPERIENCE

Phoenix College   September 2018 - Present
Desktop Support Specialist   *Phoenix, Arizona*

· Stage and build computer labs for use by students
· Stage and build out laptop carts for use in classrooms
· Troubleshoot isses with hardware, software, etc. of varying skill level
· Coordinate with various teams across campus
· Interface with 3rd party vendors for repairs and services
· Ensure returned devices are decommissioned properly
· Develop software to decommission computers from various backend services
· Maintain an extensive list of returned devices, salvaged devices
· Use a variety of scripting languages to automate tasks

SGANG Community   March 2020 - Present
Systems Administrator & Developer   *Remote*

· Set up and maintain Linux-based servers hosted in the cloud
· Deploy, maintain, and contribute to 3rd party projects
· Write, deploy, and maintain in-house software
· Interface with community members in an official capacity
· Triage feedback submitted by community members

SKILLS

Programming Languages	Go, JavaScript/TypeScript, HTML5, CSS3, Python, Sass/SCSS, Lua, SQL
Configuration Languages	YAML, INI, TOML
Scripting Languages	fish, bash, Batch, PowerShell
Databases	PostgreSQL, SQLite, boltdb
Editors	neovim, Visual Studio Code
Software	Docker, Caddy, Tailscale, Git, SCCM, Active Directory
Hardware	Building, Repairs, Diagnostics
Operating Systems	Windows, Windows Server, Debian, Ubuntu, Arch Linux

PROJECTS

DCOM	A web interface responsible for decommissioning devices from various backend services
Marksman	An API client that aims to provide full coverage of the SnipeIT API
Jaunty	A companion website for a Minecraft server community, intergrates with Discord using OAuth2
Turntable	A web interface made to keep track of one's physical music collection, denoted by medium

EDUCATION

Arizona Connections Academy — Gilbert, Arizona   *May 2018*
High School Diploma
GPA: 3.4